



Department of Medicaid
Department of Mental Health and Addiction Services

JMOC Update: Behavioral Health Redesign

October 19, 2017



Behavioral Health Redesign

The Beta Test Requirement is Defined by Law

1

The Beta Test is mandatory.

ODM and OhioMHAS must conduct a beta test of the BH Redesign coding and rate changes prior to implementation on January 1, 2018.

2

Participation is Voluntary

Any provider who wishes to participate in the beta test may do so, but participation is not mandatory.

3

Success is Measured by Participating Provider Results

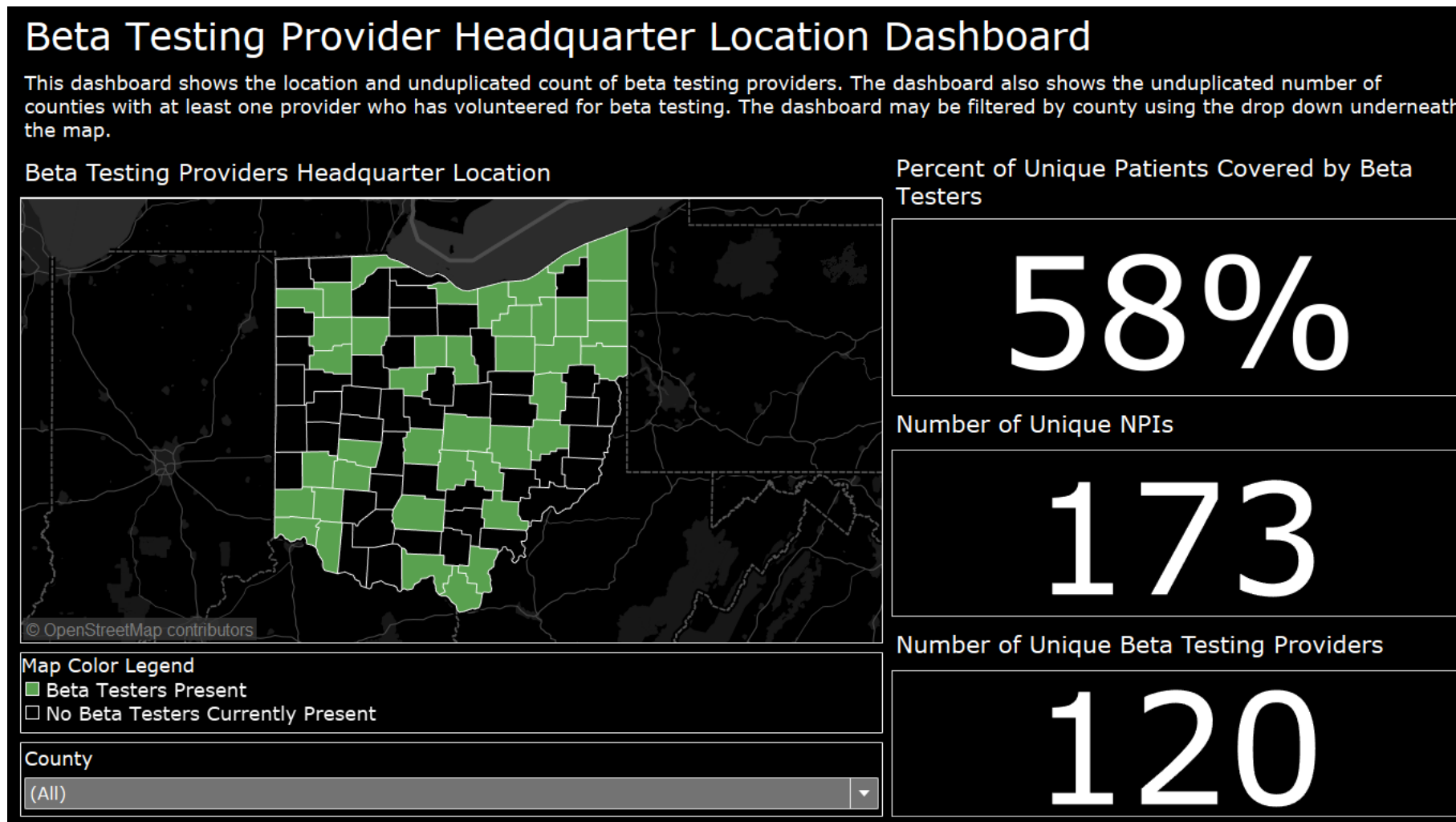
50% of *providers participating in the beta test* must submit clean claims that are adjudicated properly, not 50% of providers in the state.

Language from Am. Sub. House Bill 49 – Sec. 5164.761.

Before the Department of Medicaid or Department of Mental Health and Addiction Services updates Medicaid billing codes or Medicaid payment rates for community behavioral health services as part of the Behavioral Health Redesign, the Departments shall conduct a beta test of the updates. Any Medicaid provider of community behavioral health services may volunteer to participate in the beta test. An update may not begin to be implemented outside of the beta test until at least half of the Medicaid providers participating in the beta test are able to submit under the beta test a clean claim for community behavioral health services that is properly adjudicated not later than thirty days after the date the clean claim is submitted.

Beta Test Providers Represent the Majority of Clients Served

ODM and OhioMHAS are closely monitoring the list of providers who have volunteered for beta testing in preparation for the October 25th – November 30th testing period. The dashboard below is an example of these efforts.



List of Beta Test Volunteers (1)

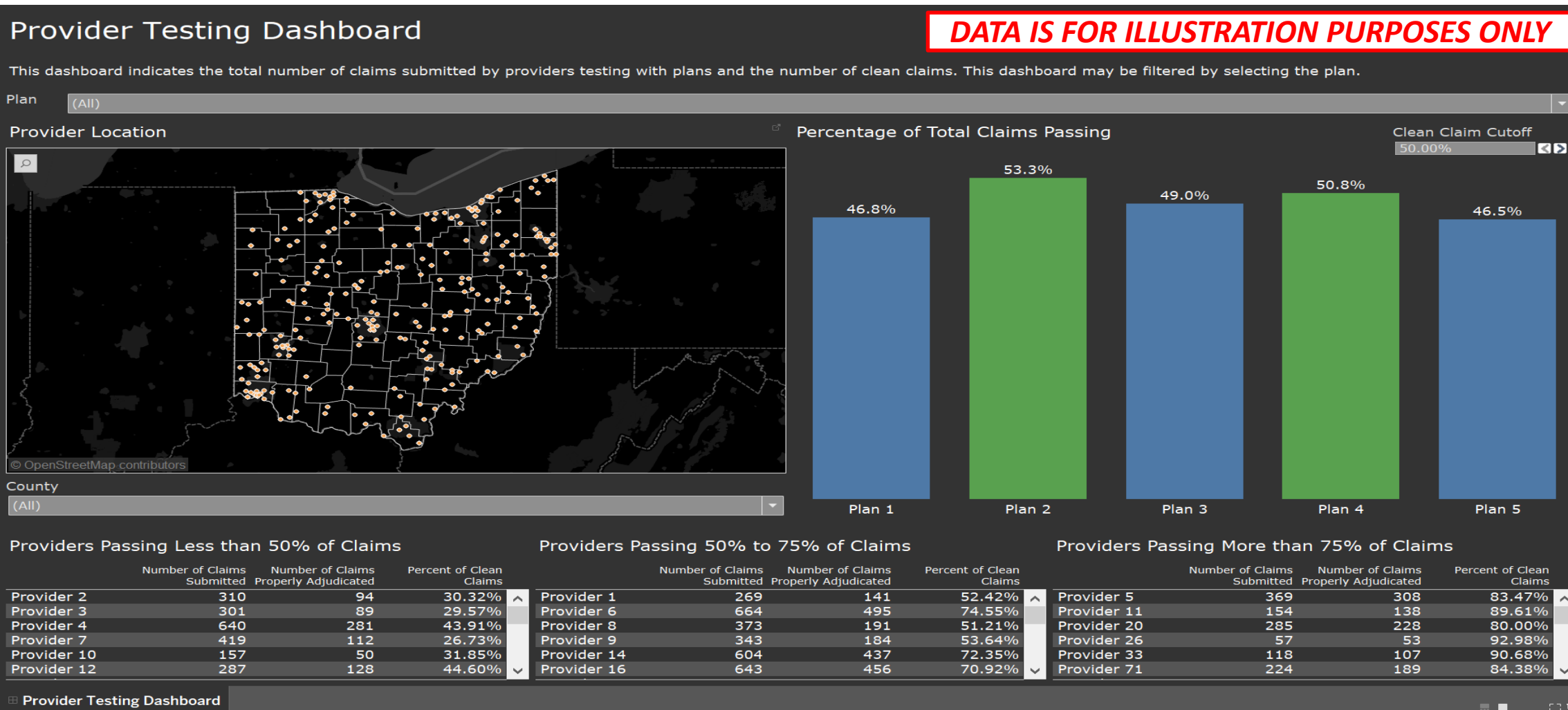
- Access Counseling Services
- Allwell Behavioral Health Services
- Alta Care Group
- Alternative Paths
- Anazao Community Partners
- AP Liberty Manor CSN
- AP Supervised Living CSN
- Applewood Centers
- Beech Brook
- Behavioral Healthcare Partners of Central Ohio
- Bellefaire Jewish Children's Bureau
- Butler Behavioral Health Services
- Catholic Charities of Southwestern Ohio
- Catholic Charities Midtown
- Center for Behavioral Health
- Center for Families and Children
- Century Health
- Child and Adolescent Behavioral Health
- Child Guidance & Family Solutions
- Choices Behavioral Health Care
- Churchill Counseling Services
- Cincinnati Urban Minority Alcoholism and Drug Abuse Outreach Program
- Clermont Recovery Center
- Coleman Professional Services
- Columbiana County Mental Health Clinic
- Community Assessment and Treatment Services
- Community Counseling Center of Ashtabula County
- Community Counseling Services
- Community Drug Board
- Community Health Center
- Community Mental Healthcare
- Compass Family and Community Services
- CompDrug
- Comprehensive Psychiatry Group
- Covenant
- Crisis Intervention and Recovery Center
- Cuyahoga Assertive Treatment
- Directions For Youth and Families
- Epilepsy Association
- Family and Community Services
- Family Life Counseling and Psychiatric Services
- Family Resource Center of Northwest Ohio
- Far West Center
- Firelands Counseling & Recovery Services
- Focus Residential Group
- Friel and Associates
- Full Circle to Completion
- Greater Cincinnati Behavioral Health Services
- Greentree Counseling Center
- Harbor Behavioral Health
- Health Recovery Services
- Hispanic CD Services
- Homes for Kids of Ohio
- Hopewell Health Centers
- IKRON Corporation
- Jewish Family Service Association of Cleveland
- Lighthouse Youth Services
- Mahajan Therapeutics
- Mahoning Intensive Case Management
- Marion Area Counseling Center
- Matt Talbot for Recovering Men

List of Beta Test Volunteers (2)

- Matt Talbot for Women
- Matt Talbot Inn
- Maumee Valley Guidance Center
- Mental Health Services for Clark and Madison Counties
- Meridian HealthCare
- Murtis Taylor Human Services System
- Muskingum Behavioral Health
- National Youth Advocate Program
- Northcoast Behavioral Health - Lake
- Necco
- New Concepts
- New Horizons Mental Health Services
- North Central Mental Health Services
- North East Ohio Health Services
- Northeast Ohio Behavioral Health
- Ohio Guidestone
- Parmadale MH Services
- Parmadale AOD Services
- Pathways Counseling Center
- Perry Behavioral Health Choices
- Portage Path Behavioral Health
- Primary Care Solutions of Ohio
- Project CURE
- Rakesh Ranjan MD & Associates
- REACH Counseling Services
- Recovery Resources
- Recovery Services of Northwest Ohio
- Resident Home Corporation
- RFS Charitable Foundation
- Shawnee Mental Health Center
- Signature Health
- Sojourner Recovery Services
- Solutions Community Counseling and Recovery Centers
- Southeast
- Southeastern Ohio Counseling Center
- St. Aloysius Orphanage Foundation
- Stella Maris
- Summit Psychological Associates
- Sunrise Treatment Center
- Talbert House
- TCN Behavioral Health Services
- The Buckeye Ranch
- The Center For Child and Family Advocacy
- The Counseling Center of Wayne & Holmes Counties
- The Counseling Source
- The Lighthouse
- The Main Place
- The Nord Center
- The Recovery Center
- The Village Network
- The Youngstown Committee on Alcoholism
- Townhall II
- Travco Behavioral Health
- Twin Valley Behavioral Healthcare
- Unison Behavioral Health Group
- WellSpring
- Woodland Centers
- Youth Advocate Services
- Zepf Center

The State is Actively Monitoring Testing in Preparation for January 1, 2018

In an effort to go above and beyond the requirements set forth in Am. Sub. House Bill 49, ODM and OhioMHAS have implemented a robust plan to monitor overall testing progress for FFS and MyCare. The dashboard below is an example of these efforts.



The State has Conducted Extensive Stakeholder Engagement

The Departments and MyCare Ohio Plans have utilized diverse methods to engage stakeholders throughout the BH Redesign process, reaching the majority of providers across the state.



ODM & OhioMHAS



- Reached over **5,600 individuals** through **38 state-sponsored trainings** throughout the state
- Provide regular updates to **2,588 individuals via MITS Bits** and **2,448 individuals via BH Redesign e-newsletters**
- Met regularly with **79 agencies or associations** through **24 meetings** of the Benefit and Service Development Work Group
- Regularly engaged with **29 software vendors** through **21 meetings of the EDI/IT Work Group**
- Since the launch of the BH Redesign website, over **173,900 total page views**



MyCare Ohio & Managed Care Plans



- Reached approximately **1,660 individuals** through **3 series of provider forums** throughout the state
- Participated in **all state-sponsored meetings** on BH Redesign
- Developed plan-specific **provider training plans**
- Conducted **direct outreach to provider agencies** to encourage testing, contracting and readiness for BH Redesign implementation through:
 - Provider bulletins
 - Webinars
 - Regional walk-in office hours
 - Training videos
 - Messages on provider websites

Robust Training and Technical Assistance has been Provided



Training

- ODM and OhioMHAS implemented an iterative training process to educate stakeholders on BH Redesign, and have provided 38 trainings throughout the process:
 - 5 series of regional trainings on BH Redesign
 - BH 101, 201, 301 and 401 trainings and the Fundamentals of Redesign
 - Coding-specific trainings
 - Provider Enrollment training for behavioral health providers
 - Training for opioid treatment providers



Technical Assistance

- ODM and OhioMHAS implemented a robust technical assistance plan to ensure provider readiness, including:
 - Regular policy updates via MITS Bits and e-newsletters
 - Rapid Response team available 6 days a week during the first round of testing in May & June
 - Website dedicated to the education of providers and other stakeholders about BH Redesign
 - Two-way communication via a contact-us feature allowing providers to submit questions which are answered on a weekly basis

NEXT STEP: ODM and OhioMHAS will hold BH 501 trainings across Ohio and reinstate the Rapid Response Team to answer questions from providers and trading partners during testing



The State Conducts Targeted Outreach on Enrollment and Affiliation Status

Rendering practitioners must be enrolled and affiliated in MITS when BH Redesign goes live on January 1, 2018.

The State is committed to tracking progress towards the affiliation of rendering practitioners.

- A report of Affiliated Practitioners by agency is updated weekly and posted to the BH Redesign website at <http://bh.medicaid.ohio.gov/manuals>.
- ODM and OhioMHAS have conducted three rounds of direct outreach to encourage agencies to affiliate their rendering practitioners.
 - Contacted 207 providers via email in May, 2017
 - Contacted 138 providers via phone calls in June, 2017
 - Contacted 61 providers via mail in August, 2017

Agency NPIs with NO affiliated practitioners:*

Provider Type	As of Oct. 16, 2017
84 (MH)	52
95 (SUD)	63
Total:	115

*As of September 13th, of the 115 agencies with no affiliated practitioners, only 56 of those agencies had claims activity for 2017 dates of service.

The MyCare Plans Have Been Subject to Thorough Readiness Reviews



Desk Reviews

- Desk reviews were conducted prior to onsite readiness reviews. Topics reviewed during this process included:
 - Administrative requirements, including a current work plan
 - Personnel and staff training
 - Member and provider services staff readiness
 - Network adequacy to include contracting and credentialing efforts
 - Utilization management
 - Care management and coordination of care
 - System readiness



Onsite Readiness Reviews

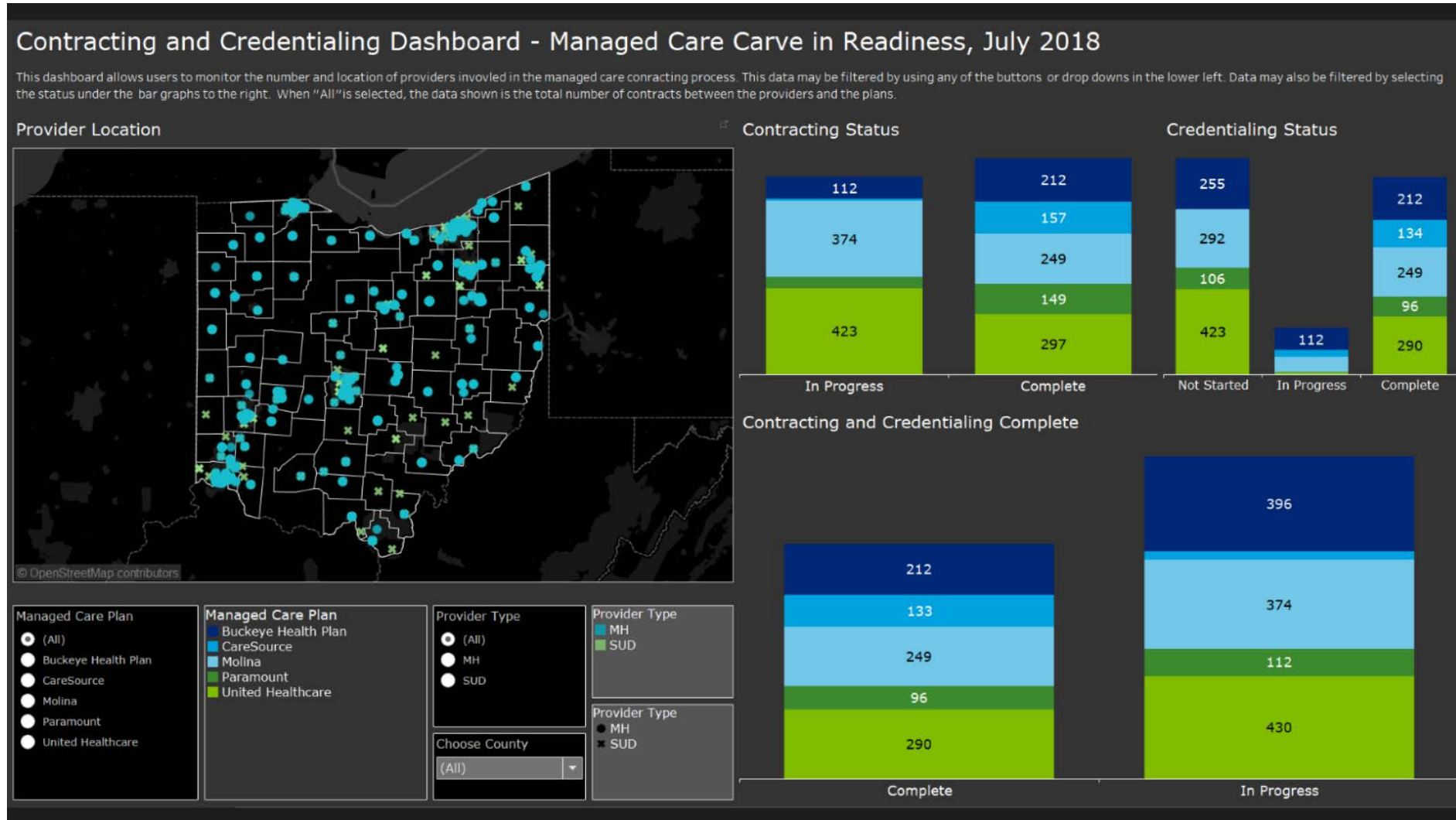
- Onsite readiness reviews are being conducted at each MyCare Ohio Plan (MCOP). These dates were scheduled with the plans in early August to ensure appropriate staff are available. An agenda was provided to the plans. The primary focus of the onsite readiness reviews include:
 - MCOP Communication with Providers
 - Confirm timely and consistent communication with all providers impacted by this implementation
 - MCOP System Readiness and Protocol
 - Look at all codes, modifiers, service locations
 - Provider agreement language and assessment
 - Test scenarios while onsite
 - MCOP contracting and credentialing
 - Confirm appropriate network adequacy is met

NEXT STEP: ODM will review the 211 scenarios tested by each plan for accuracy and work with the plans to ensure their IT systems are ready.



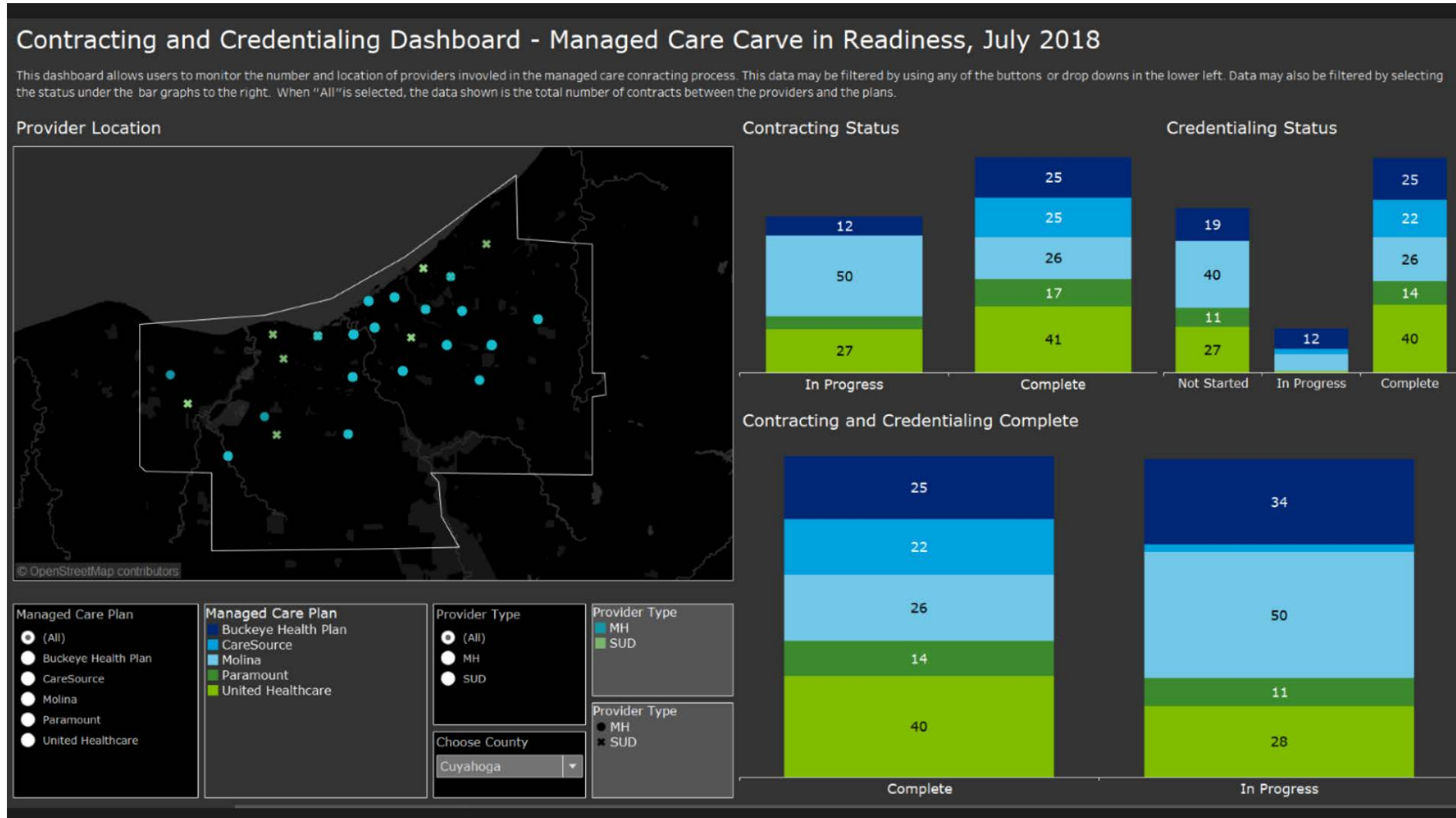
The State is Actively Monitoring Contracting in Preparation for July 1, 2018

In addition to monitoring preparedness for BH Redesign implementation in January, 2018, ODM and OhioMHAS are actively monitoring readiness for managed care carve-in in July, 2018. The dashboard below is an example of these efforts.



The State is Actively Monitoring Contracting Status at the County Level

The Departments will also be monitoring contracting and credentialing progress at the county level. The dashboard below depicts the contracting and credentialing status for providers in Cuyahoga County.



The State is Ready for Implementation on January 1, 2018



1. Develop a centralized website dedicated to the education of providers and stakeholders, facilitating two-way communication about the Redesign process.



2. Utilize frequent and diverse communications to engage stakeholders and report progress on BH Redesign, allowing ample opportunity for stakeholders to participate in policy development.



3. Implement a robust training and technical assistance plan to ensure provider readiness.



4. Clarify schedule for the implementation of BH Redesign coding and rate changes, and full integration of the behavioral health benefit into Medicaid Managed Care.



5. By October 1, 2017 final file Ohio Administrative Code rules to authorize a January 1, 2018 effective date for the new Medicaid behavioral health benefit package.



6. By October 1, 2017 make publically available on the bh.medicaid.ohio.gov website final versions of the Behavioral Health Provider Manual, Coding Work Book and IT guides.



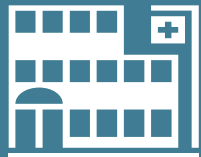
7. MyCare Ohio Plans pass Readiness Reviews, deeming them ready for BH Redesign implementation.



8. Implement a beta test of the behavioral health coding and rate updates where at least half of the participating providers submit a clean claim for community behavioral health services that is properly adjudicated not later than thirty days after the date the clean claim is submitted. Participating providers must test with Ohio Medicaid as well as the MyCare Ohio Plans the provider does business with, if applicable.

Hospitals Implemented the Outpatient Behavioral Health Benefit on August 1, 2017

For dates of service on or after 8/1/17, hospitals accredited to provide outpatient BH services could begin to do so.

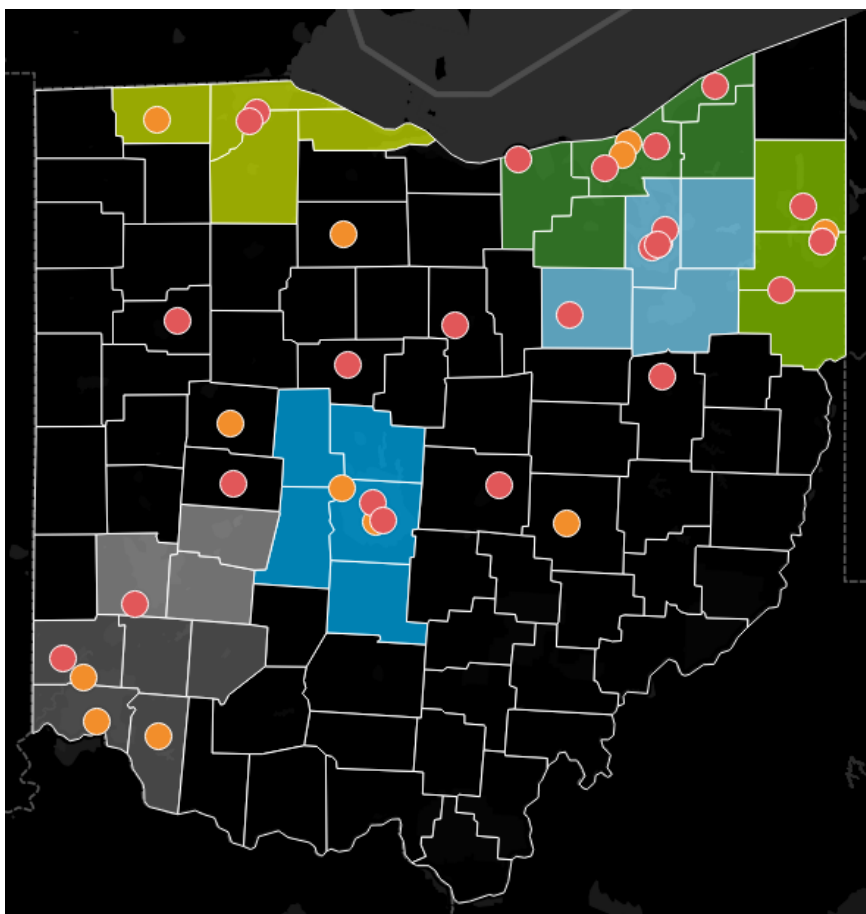


Hospital Approach

- The hospitals indicated that they were prepared to move forward with the coding changes and make the new services available as soon as possible.
- The Departments moved forward with this in order to increase access for children and multi-system youth.
- For dates of service on or after August 1, 2017 Provider Type 01 (general hospitals) and Provider Type 02 (psychiatric hospitals) may be reimbursed for community behavioral health services in accordance with OAC rule 5160-2-75 (G)(2).
- Hospitals will bill behavioral health services using Fee for Service until managed care carve-in on July 1, 2018 (except MyCare patients).

Hospitals are Successfully Billing for Outpatient Behavioral Health Services

Hospitals that intend to access the new outpatient BH benefit



MyCare Regions:

- Non-demonstration Counties
- Central
- East Central
- Northeast
- Northeast Central
- Northwest
- Southwest
- West Central

● = Hospitals that have submitted FFS claims

● = Hospitals planning to bill BH codes

ODM

- As of October 1st, **37 hospitals** have notified ODM that they intend to access the new outpatient hospital behavioral health benefit package for dates of service on or after August 1st, 2017.
- To date, **2,090 patients** have been served via the outpatient hospital behavioral health benefit package through FFS and **13 hospitals** have submitted claims for payment.

MyCare Ohio Plans

- To date, **6 hospitals** have submitted claims for payment via the MyCare plans.
- Hospitals are required to test with the MyCare Ohio plans prior to submitting outpatient BH claims for payment.

Resources are Available on [BH.Medicaid.Ohio.Gov](http://bh.medicaid.ohio.gov)

✓ Upcoming trainings and past webinars are available on the BH Redesign website here: <http://bh.medicaid.ohio.gov/training>



Behavioral Health Redesign

Training Resources and Events

The most up-to-date training materials are linked here. You can visit our [Archived Trainings and Presentations](#) page materials may no longer reflect accurate information.

BH 501 Training

In collaboration with the Ohio Association of County Behavioral Health Association (OACBHA), ODM and OhioMHAS throughout Ohio to assist OhioMHAS certified providers of community behavioral health services with the most up Behavioral Health (BH) Redesign on Jan. 1, 2018.

Visit the [OACBHA BH Redesign 501 Webpage](#) for more information on training dates/locations and registration.

Managed Care Forums | [View the slides](#)

Because of tremendous response of BH providers wanting to attend the managed care plan forums on Behavioral OhioMHAS, and the MCPs have agreed to sponsor two additional forums to be held in Central Ohio as follows:

Thursday, Nov. 2, 2017, 2-5 p.m.

Ohio Department of Agriculture, 8995 E Main St, Reynoldsburg, OH 43068

- Registration Link: <https://www.eventbrite.com/e/2nd-columbus-mco-bh-provider-forum-fall-2017>

Thursday, Nov.9, 2017, 1-4 p.m.

Ohio Department of Medicaid - Lazarus Building, Rm C621, 50 W. Town Street, Columbus, Ohio 43215

- Registration Link : <https://www.eventbrite.com/e/3rd-columbus-mco-bh-provider-forum-fall-2017>



Behavioral Health Redesign

BH 401 Training

The Ohio Department of Medicaid and the Ohio Department of Mental Health and Addiction Services provided a final comprehensive overview of the BH Redesign changes going into effect for services provided on and after July 1, 2017. The **Behavioral Health Redesign 401 training occurred on May 22**. The entire recording will be posted here as it becomes available.

[View the slides](#) | [View part 1 of the webinar](#) | [View part 2](#) | Part 3 not yet available | [View part 4](#)

Prior Authorization Webinar

The Ohio Department of Medicaid held a two-hour webinar on Tuesday, May 23 to provide step-by-step instructions on how community behavioral health agencies can submit requests for **prior authorization of services such as ACT, IHBT, SUD Partial Hospitalization, SUD Residential, etc.**

[View the webinar here by entering your name and email.](#)
[View the slides.](#)

Implementation for Opioid Treatment Programs (OTPs)

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[Resources](#) page. Past meeting presentations and webinars are archived on our [Archived Trainings and Presentations](#) page.

9-27-2017 | [Slides presented at the September 27 EDI/IT Workgroup meeting](#)

Provider Enrollment

Medicaid Provider Enrollment Webinar

The Medicaid Provider Enrollment webinar on Oct. 6, 2016, provided step-by-step instructions on enrolling as an agency, enrolling as individual practitioners, and on how to affiliate individual practitioners with agencies.

[View the webinar](#) | [View the slides](#) | [View Frequently Asked Questions](#)

CPT and E/M Resources

These resources describe the E/M coding structure and approach to documentation – they are NOT specific to behavioral health but will apply to behavioral health.

Medicare Learning Network® (MLN) Evaluation and Management Services Guide - Learn about medical record documentation, E/M billing and coding considerations, and the 1995 and 1997 Documentation Guidelines for E/M Services:

- 1995 Documentation Guidelines for Evaluation and Management Services
- 1997 Documentation Guidelines for Evaluation and Management Services
- FAQ on 1995 & 1997 Documentation Guidelines for E&M Services